

Rain Bird GSP Global Service Plan

To ensure operation and reliability of your Control System and your Pump Stations...

- Keep your system operational and optimize the benefits for your plants and water consumption.
- Secure your investment and keep your system at the leading edge of technology.
- Ensure efficient, trained and permanently supported irrigation technicians.



Rain Bird offers a comprehensive service plan that covers your Central Control and Pump Stations

Off-site Service Plan

- Toll free Telephone support
- Remote off-site assistance
- Data backup
- Software upgrade
- 25% Discount on 48h interface exchange list price
- 10% Discount on additional site visit list price

On-site Service Plan

- Off-site Service Plan agreement
- +
- Central Control annual site visit
- Pump Station annual site visit

Options

- 5 years PC Plan
- 3 years PC Plan

You need a quick answer to your questions...

Telephone support

Hotline provides *preferential direct access* to our central control and irrigation experts. In addition to advice over the phone, our specialists can also mail, fax or e-mail written documents, which are part of the extensive Rain Bird technical library.

For field technicians, this support is part of the ongoing training process.

Remote maintenance

Remote maintenance allows Rain Bird to access your system from a remote location for *real-time diagnostic's*, preventive or corrective purposes. Incurring no traveling expenses, it offers a time and cost-saving alternative to an on site visit.

Data backup

Data backup performed during remote maintenance session ensures *valuable central control data* is protected and reusable.

To operate efficiently, your irrigation system needs to be maintained by qualified people...

Central control system and pump station yearly on site assistance

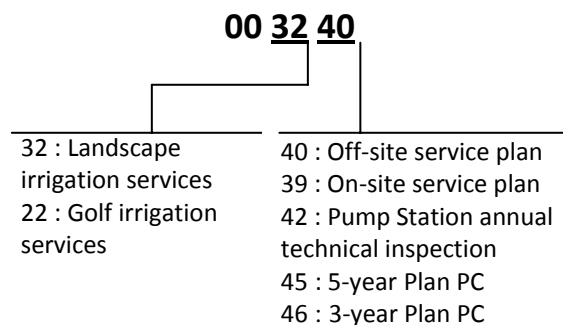
In line with your requirements, our field technicians provide preventive maintenance including central control system and pump station function tests, diagnostics and on going support training.

Subscription to the *on site assistance* option of the Rain Bird GSP contract ensures priority scheduling for additional on site visits plus a discount off the normal site assistance price.

48h hardware replacement

If any RAIN BIRD central control hardware component* fails, a replacement part will be delivered to a GSP subscriber within 48h with the benefit of a 25% discount on our current board exchange program.

How to specify/order



*In accordance with the current Board Exchange Program price list

Rain Bird Europe SNC

900 rue Ampère – Z.I. les Milles
BP 72 000
F-13792 Aix-en-Provence CEDEX 3
Phone: (+33) 4 42 24 44 61
Fax: (+33) 4 42 24 24 72
E-mail : services@rainbird.fr

The Intelligent Use of Water – Visit www.rainbird.eu to learn more about our efforts.

® Registered Trademark of Rain Bird Corporation
© 2009 Rain Bird Corporation 05/09

Needs the last enhancements for your System...

Software upgrade

Software maintenance includes *periodic enhancement's*, which upgrades the subscribers existing version of Rain Bird software.

... and up-to-date computer equipment.

With the Rain Bird PC Plan your PC and operating system are replaced and are covered by a 3-year on site warranty.

3 or 5 years PC Plan

For 3 or 5 years firm subscription to Rain Bird GSP Contract and to the "3 or 5 years PC Plan" option includes:

- Replacement of the irrigation system PC and peripherals (screen, keyboard, modem, UPS, port multiplier)
- Software and peripheral installation at Rain Bird.
- Database transfer if necessary.